

Article 156.4 USES

Section 4.2 Use Classifications, Categories, and Types

TABLE 4.2.5: INSTITUTIONAL USE CLASSIFICATION

USE CATEGORY	CHARACTERISTICS	
	EXAMPLES	
Transportation	The Transportation Use Category includes use types that provide for the landing and takeoff of airplanes and helicopters, and passenger terminals for surface transportation. Accessory uses may include freight handling areas, concessions, offices, parking, maintenance, and fueling facilities.	
	Example use types include airports, helicopter landing facilities, and passenger terminals for ground transportation (train, bus). Transit route facilities such as bus stops, bus shelters, and park-and-ride facilities are classified as Utilities.	
Utilities	The Utilities Use Category includes both major and minor utilities as well as wireless telecommunications facilities. Major utilities are infrastructure services that provide regional or community-wide service. Minor utilities are neighborhood or subdivision infrastructure services that need to be located in or near the neighborhood or subdivision where the service is provided. Communication or broadcasting facilities and wireless telecommunication facilities are also types of utilities. Services may be publicly or privately provided. Accessory uses may include offices, parking, monitoring, storage areas, or data transmission equipment.	
	Example use types include solar arrays, telecommunications facilities (towers and antenna collocations), major, and minor utility facilities.	
	Major Utility	A utility providing regional or community-wide service that normally entails the construction of new buildings or structures. Examples include potable water treatment plants, electrical generation plants, utility equipment and storage yards, and wind and energy facilities.
	Minor Utility	A utility providing a localized service or network function that is small in scale and impact. Examples include natural gas border stations, utility substations, water towers, pump stations, stormwater management facilities, telephone exchanges, and facilities serving transit.
NOTES: [1] Uses listed in Section 4.1.4, Prohibited Uses, are not allowed within any zoning district in the Town.		

4.2.6 USE CATEGORIES IN THE COMMERCIAL USE CLASSIFICATION

Table 4.2.6, Commercial Use Classification, sets out the use categories included in the commercial use classification in Table 4.1.7, Principal Use Table. It also describes the characteristics and examples of the use types in each use category.

TABLE 4.2.6: COMMERCIAL USE CLASSIFICATION

USE CATEGORY	CHARACTERISTICS	
	EXAMPLES	
Adult Establishment	An adult use as defined in Section 14-202.10(2) of the North Carolina General Statutes.	
Animal Care	The Animal Care Use Category is characterized by uses related to the provision of medical services and treatment to animals, including veterinary services, animal hospitals, and the boarding of animals related to the provision of these services.	
	Examples use types include animal shelters, animal grooming, kennels (outdoor and indoor), animal hospitals, and veterinary clinics.	
Eating Establishments	The Eating Establishments Use Category includes use types that prepare and sell food and beverages for immediate or direct on- or off-premise consumption. Accessory uses may include bars or cocktail lounges associated with the establishment, decks and patios for outdoor seating, drive-through facilities, facilities for live entertainment or dancing, customer and employee parking areas, and valet parking facilities.	
	Example use types include restaurants (including brewpubs) with indoor and outdoor seating, bars or nightclubs, caterers, restaurants with drive-through service, specialty eating establishments (ice cream parlors, bakery shops, dessert shops, juice or coffee houses). Accessory uses may include bars or cocktail lounges associated with the establishment, decks and patios for outdoor seating, drive-through facilities, facilities for live entertainment or dancing, customer and employee parking areas, and valet parking facilities.	
	Major Restaurant	An eating establishment with a drive-through, a bar, or with more than 150 seats (including outdoor seating), or with more than 2,000 square feet of floor area, or more.
	Minor Restaurant	An eating establishment with no drive-through, walk-up only service, 50 or fewer seats (including outdoor seating), or 2,000 square feet of floor area or less.
Offices	The Office Use Category includes use types that provide for activities that are conducted in an office setting and generally focus on business, professional, or financial services. Accessory uses may include cafeterias, day	

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USE CATEGORY	CHARACTERISTICS	
	EXAMPLES	
	<p>care facilities, recreational or fitness facilities, parking, supporting commercial, or other amenities primarily for the use of employees in the business or building.</p> <p>Example use types include business and sales offices (such as lenders, banks, brokerage houses, tax preparers, and real estate agents), and professional services (such as lawyers, accountants, engineers, or architects). Offices that are part of and located with a principal use in another use category are considered accessory to the establishment's primary activity. Contractors and others who perform services off-site are included in the Offices Use Category if equipment and materials are not stored outside and no fabrication, services, or similar work is carried on at the site. Government offices are classified as Civic uses. Medical and dental clinics, medical or dental labs, and blood collection facilities are classified as Health Care uses. Financial institutions offering drive-through or walk-up service to patrons (branch banks or credit unions) are classified as Personal Services.</p>	
Recreation & Entertainment	<p>The Recreation and Entertainment Use Category is characterized by use types that provide recreational, amusement, and entertainment opportunities that are privately-owned and commercial in nature. Uses may be either indoors, outdoors, or both.</p> <p>Example use types include major and minor recreation and entertainment.</p>	
	Internet Sweepstakes Cafe	<p>A commercial establishment that provides access to the internet, on a computer located in the establishment for the purpose of engaging in games of skill or games of chance in pursuit of some form of winnings.</p>
	Major Recreation & Entertainment	<p>Major uses include recreational uses occurring outdoors (private golf driving ranges and privately-owned miniature golf facilities; go-cart racing, race-track, or dirt-track facilities; water parks, and amusement parks; and privately-owned active sports facilities such as ball fields, courts, and archery ranges), billiard halls, dance halls, and internet sweepstakes cafes.</p>
	Minor Recreation & Entertainment	<p>Minor uses include indoor commercial recreation uses, bowling alleys, movie theatres, dance and yoga studios, fitness centers, sports instructional schools, martial arts instruction, and similar uses.</p>
Personal Services	<p>The Personal Service Use Category is characterized by use types related to the provision of services or product repair for consumers. Personal services use types meet frequent or recurrent service needs of a personal nature, including the repair of small personal items such as shoes, watches, jewelry, and clothing.</p> <p>Example use types include financial institutions like check cashing establishments or payroll lenders, laundromats, laundry and dry-cleaning drop-off establishments, photographic studios, mailing or packaging services, photocopy and blueprint services, locksmiths, hair salons and barber/beauty shops, tanning and nail salons, tattoo parlors and body piercing establishments, massage therapy and day spas, dance or music instruction, and psychics or mediums.</p>	
	Major Personal Services Establishment	<p>A personal services establishment with more than 3,000 square feet of gross floor area.</p>
	Minor Personal Services Establishment	<p>A personal services establishment with 3,000 square feet of gross floor area or less.</p>
Retail Sales	<p>The Retail Sales Use Category includes use types involved in the sale, lease, or rent of new or used products primarily intended for the general public. Accessory uses may include offices, storage of goods, limited assembly, processing, or repackaging of goods for on-site sale, concessions, ATM machines, outdoor display/sales areas, and parking. Use types within this use category are categorized based on their intensity, scale, and function.</p> <p>Example use types include stores selling, leasing, or renting consumer, home, and business goods, whether new or used, including art and art supply stores, audio/video stores, bicycle sales, book stores, clothing stores, convenience stores, department stores, dry good sales, electronic equipment stores, fabric shops, furniture stores, florist shops, garden supply centers, gift shops, grocery stores, hardware stores, stores that sell household products, jewelry stores, office supply stores, pet and pet supply stores, pharmacies, and gas stations. Accessory uses may include storage of products for sale, offices, concessions, seating areas, areas for testing of products prior to purchase, and provision of product-related service or repair.</p>	
	Major Retail Sales	<p>A retail sales establishment that includes a drive-through (includes gas stations), or 3,000 or more square feet of floor area.</p>
	Minor Retail Sales	<p>A retail sales establishment that does not include a drive-through and is less than 3,000 square feet in floor area.</p>
	Shopping Center	<p>A shopping center is a building (or buildings) with two or more establishments engaged in retail sales or other commercial activities regardless of the amount of floor area involved.</p>
Secondhand Sales	<p>The Secondhand Sales Use Category is comprised of retail sales uses engaged in the resale of products to others.</p> <p>Example use types include pawn shops, auction houses, flea markets, thrift stores, and similar uses.</p>	
	Major Secondhand Sales	<p>A secondhand sales establishment with 3,000 or more square feet of floor area.</p>

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USE CATEGORY	CHARACTERISTICS	
	EXAMPLES	
	Minor Secondhand Sales	A secondhand sales establishment with less than 3,000 square feet in floor area.
Vehicle Sales & Service	The Vehicle Sales & Service Use Category includes use types involving the direct sale; rental; storage; and servicing of automobiles, trucks, boats, motorcycles, recreational vehicles, and other consumer motor vehicles intended to transport persons or goods over land or water or through the air, whether for recreation, commerce, or personal transport. Accessory uses may include offices, sales of parts, maintenance facilities, parking, outdoor display, and vehicle storage.	
	Example use types include vehicle sales or rentals; automotive repair and servicing; automotive painting/bodywork; boat and marine sales or rental; aircraft parts, sales, and maintenance; transmission shops; automotive wrecker services; oil change, state vehicle inspection, and muffler shops; automotive parts sales and maintenance; car wash and auto detailing; and tire sales and mounting services.	
	Major Vehicle Sales & services	Establishments that are primarily engaged in vehicle sales, rental, storage, towing, and major repair such as transmission, engine repair and bodywork and repainting.
	Minor Vehicle Sales & Service	Establishments that are primarily engaged in washing cars, tire sales, minor repair such as diagnostic work, lubricating, wheel alignment and inspections, but no vehicle sales or rental.
Visitor Accommodations	The Visitor Accommodations Use Category includes use types that provide lodging units or space for short-term stays for rent, lease, or interval occupancy. Accessory uses may include pools and other recreational facilities, limited storage, restaurants, bars, supporting commercial, meeting facilities, offices, and parking.	
	Example use types include hotels, motels, bed and breakfast inns, extended stay facilities, and hunting lodges.	
	Major Visitor Accommodations	A visitor accommodation use with more than six guest rooms.
	Minor Visitor Accommodations	A visitor accommodation use with six or fewer guest rooms.
NOTES: [1] Uses listed in Section 4.1.4, Prohibited Uses, are not allowed within any zoning district in the Town.		

4.2.7 USE CATEGORIES IN THE INDUSTRIAL USE CLASSIFICATION

Table 4.2.7, Industrial Use Classification, sets out the use categories included in the industrial use classification in Table 4.1.7, Principal Use Table. It also describes the characteristics and examples of the use types in each use category.

TABLE 4.2.7: INDUSTRIAL USE CLASSIFICATION

USE CATEGORY	CHARACTERISTICS	
	EXAMPLES	
Industrial Services	The Industrial Services Use Category includes use types involving the repair or servicing of industrial, business, or consumer machinery equipment, products, or by-products. Firms that service consumer goods do so by mainly providing centralized services for separate retail outlets. Contractors and building maintenance services and similar uses perform services off-site. Few customers, especially the general public, come to the site. Accessory activities may include limited retail or wholesale sales, offices, parking, warehousing, and outdoor storage.	
	Example use types include machine shops; tool repair; electric motor repair; repair of scientific or professional instruments; heavy equipment sales, rental, or storage; heavy equipment servicing and repair; building, heating, plumbing, or electrical contractors; fuel oil or bottled gas distributors; research and development facilities; laundry, dry-cleaning, and carpet cleaning plants; and general industrial service uses. Contractors and others who perform services off-site are included in the Offices Use Category if equipment and materials are not stored outside and no fabrication, services, or similar work is carried on at the site.	
	Major Industrial Services	Industrial services uses that include any fabrication or outdoor activity such as storage or assembly.
	Minor Industrial Services	Industrial service uses that take place entirely indoors and do not include any fabrication.
Manufacturing	The Manufacturing Use Category includes use types involved in the manufacturing, processing, fabrication, packaging, or assembly of goods. Products may be finished or semi-finished and are generally made for the wholesale market, for transfer to other plants, or to order for firms or consumers. The use category also includes custom industries (establishments primarily engaged in the on-site production of goods by use of hand tools and small-scale equipment). Goods are generally not displayed or sold on site, but if so, such sales are a subordinate part of total sales. Relatively few customers come to the manufacturing site. Accessory uses may include retail or wholesale sales, offices, cafeterias, parking, employee recreational facilities, warehouses, storage yards, repair facilities, truck fleets, fueling facilities, security and caretaker's quarters.	